



## The Customer Enablement Accelerator Terms and Conditions

Thank you for choosing Donna Weber’s Customer Enablement Accelerator. By registering for the Customer Enablement Accelerator you agree to the following terms and conditions.

### **Cancellation Policy**

If you are unable to attend an Customer Enablement Accelerator for which you are enrolled, please provide Donna Weber with as much advance notice as possible to allow for reschedules and to ensure others have access to the popular Accelerator.

All cancellations must be submitted in writing to [donna@donnaweber.com](mailto:donna@donnaweber.com).

### **Cancellation Policy**

Cancellation in writing, at least 5 business days prior to class start date	Registration is credited to a future Accelerator date.
Cancellation in writing less than 5 business days prior to class start date	Registration is credited to a future Accelerator date.
No Show	Registrant is subject to 100% of the course fee.

### **If Donna Weber cancels the class:**

We make every effort to assure your class is taught when scheduled but sometimes, unforeseen issues can arise. Donna Weber reserves the right to cancel any class at any time.

Should a cancellation occur we, will notify you as soon as possible — in most cases, at least 5 business days prior to the class start date. Once notified, you have the right to reschedule or request a refund.

We advise you to keep this policy in mind as you decide to attend the Accelerator.